



# NCFE LEVEL 2 CERTIFICATE IN CLEANING PRINCIPLES

## **Aims and objectives of this qualification:**

This qualification is useful for anyone either working in, or wanting to work in, the cleaning and support industry including; care homes, health and social care, schools and colleges, facilities, industrial and domestic cleaning as well as commercial cleaning such as retail, businesses and hospitality.

## **This qualification aims to:**

Provide learners with a range of skills underpinning knowledge in generic and specialist cleaning principles and aims to meet the needs of learners who work or want to work in the cleaning sector.

## **The objective of this qualification:**

The objective of this qualification is to help learners develop their knowledge and understanding of the skills required for working in the cleaning sector.

## **There are four units covered on this course, delivered over one week**

**Unit 1 – Dealing with routine and non-routine waste.** This unit includes the requirements for dealing with routine and non-routine waste, i.e. recycling waste, how to handle, deal with and transfer hazardous, non-hazardous waste and clinical waste. Also includes aspects of COSHH.

**Unit 2 – Health and safety for the cleaning and support services industry.** This unit introduces health and safety legislation, how to work in a safe manner and how to control risks. Includes the safe storage, handling and use of chemicals and COSHH legislation.


**Unit 3 – Working with customers and others in the cleaning and support services industry.** This unit introduces the ways in which to communicate politely and effectively with customers, colleagues and others when performing cleaning tasks. This also includes teamwork and how to respond appropriately when disagreements arise.

**Unit 4 – Cleaning of interiors and washrooms.** This unit introduces maintaining levels of cleanliness in environments where there is a high risk of infection to the employee and the environment. It also includes how to check cleaning and resources, dispose of waste and return equipment.

023 9387 9999  
employability@hsrc.ac.uk  
hsrc.ac.uk



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All units include aspects of health and safety including COSHH, risk assessments, manual handling and first aid.

**Entry Requirements:**

This qualification is open to candidates or customers who are 19+ and who are in receipt of one of the following benefits: **JSA, Universal Credit, ESA WRAG, Income Support.**

Candidates will also be required to undertake a Literacy Assessment in order to ascertain their competency (usually Level 1 Literacy) with regards to completing a portfolio of work successfully.

**Assessment:**

The **NCFE Level 2 Certificate in Cleaning Principles** is internally assessed and externally quality assured.

Assessment is the process of measuring a learner's skill, knowledge and understanding against the standards set in the qualification.

Each learner must create a portfolio of work providing evidence generated from appropriate assessment tasks which demonstrates achievement of all the learning outcomes associated with each unit.

**Delivery:**

Usually delivered as a classroom-based course, the Cleaning Course is currently being offered to groups as an interactive online tutor-led programme. HSDC will resume classroom-based courses once it is safe to do so.

**Further Information:**

Employment Support  
HSDC  
[employability@hxdc.ac.uk](mailto:employability@hxdc.ac.uk)  
[www.hxdc.ac.uk/employment-support](http://www.hxdc.ac.uk/employment-support)